

# Maimonides Patch Fix Case Study



## Customer Info

**Industry :** HealthCare

**Location :** Brooklyn, NY

## PeopleSoft Enterprise Products

- ▶ Human Capital Management
- ▶ Financial Management

## Applications Technology

- ▶ Peoplesoft HRMS 8.8 Tools 8.44

## Deliverables

- ▶ Design & Implement Environment Management Hub for applying patches using Change Assistant
- ▶ Business Process Documents
- ▶ EM Architecture diagram & EM Hub maintenance tasks.

## Execution Model

- ▶ Onsite

## Project Duration

- ▶ 2 Weeks

## Team Strength

- ▶ 1 onsite

## Maimonides Medical Center

Maimonides Medical center is top rated premier health service provider.

## Business Challenge

Maimonides medical center uses PeopleSoft Human Resources systems. Maimonides wanted to install Environment management to apply patches automatically that are delivered by Peoplesoft. The Environment Management architecture had to be designed to use the change assistant for applying patches. The database, web, application and batch servers were on setup physically on different servers. Aligning them on EM architecture for seamless and synchronized communication was the challenge.

## Applications Technology Solution

Peoplesoft Environment management Hub, Agent and Change assistant

## Business Benefits:

- ▶ Automated patch downloading Peoplesoft customer connection
- ▶ Ease in applying patches to multiple instances
- ▶ Ease of Patches to move to Production
- ▶ Easy maintenance of the Environment management

## Quantifiable Benefits

- ▶ Reduced time to download and maintain patches
- ▶ Centralized patch maintenance

## Project Challenges

Time Lines: The project had to be finished in 2 weeks. The project life-cycle involved understanding of existing architecture, design and implement. The implementation of Environment management required down time of DEV, TEST and Production databases and was successful in implementing them in a timely fashion. Testing of the patches to DEV and moving them to Test was crucial.

## Leveraging Astute Sevices

Astute team is well experienced in all the enterprise products of Peoplesoft applications. The project was successful in delivering solution since Astute is skilled & proven experience.